

HOUSE RULES in Deluxe house Maj

Dear guests, we wish you a pleasant welcome in our holiday home Deluxe house Maj!

In order to ensure a pleasant stay and to prevent possible misunderstandings, please familiarize yourself with the house rules.

Check-in and Check-out:

- The apartment is available for you on the day of arrival from 14:00 to 22:00. Please let us know your estimated arrival time a day or so in advance. Each new guest is assigned a password to open the front door, no key is provided.
- On the day of departure, please vacate the apartment by 10 a.m. Otherwise we charge an extra day.
- Guests who are not registered and who have not paid for their stay in the apartment are prohibited from staying overnight.
- The minimum stay is two nights.

Check-out:

- Check that the dishes are washed and stacked in the cupboards.
- Clean up after yourself and take the trash out of the apartment.
- Turn off lights and electrical appliances, and close or windows.
- When leaving, close the balcony door and the main entrance door behind you.
- In the event of damage caused by negligence and carelessness, you will be charged for it.

Payment of Rent and Other Costs:

- Payment for accommodation and the tourist tax is made through the portal on which you booked the accommodation, unless otherwise agreed.
- Basic cleaning of the house is included in the price of the stay. If the apartment is excessively dirty, you will be charged for cleaning (ordinary, deep...) according to the price list of the local cleaning service.
- Daily rental of bicycles and sup boards is possible upon prior notice with an additional charge.

Accommodation and General Rules:

- We are not responsible for guests' personal property, but we will do everything we can to secure it and warn you of any potential danger. There is a safe in the house.
- For the safety of the guests and the owner, the building is protected by two external cameras (one in front of the main entrance and the other on the opposite side). Only the owner of the house and the police have the right to view the footage if a crime is committed.
- From 10 p.m. to 8 a.m. quiet hours are required. During this time, please don't disturb the neighbors unnecessarily.
- Parties are not allowed in the house.
- Please do not damage or remove items intended for the accommodation and stay of guests in the Deluxe House Maj. It is also not allowed to change the layout of the interior.
- Each guest receives free bed linen and towels. After seven nights, bed linen and towels can be changed free of charge upon the guest's request.
- The apartment was completely cleaned before your arrival, so we ask you to use the slippers provided on site or bring your own for a more comfortable stay.

- The apartments are fully equipped with bed linen, towels, kitchenware, utensils, and basic necessities for food preparation such as vinegar (wine, apple, balsamic), oil (pumpkin, sunflower, olive), coffee, salt, pepper, and basic spices. Cleaning supplies, including a cloth, sponge, detergent, and wiping cloths, as well as floor cleaning equipment and cleaners, are available. The apartments are also stocked with toilet paper, soap, body and hair shampoo, and garbage bags.
- Each guest receives a hygiene package that includes a toothbrush, a shower cap, two cotton swabs, two dental flosses, a nail file, and a comb.
- There is a dishwasher and a washing machine in the house, each supplied with tablets for washing. Guests are entitled to one washing machine tablet and one dishwasher tablet per day of their stay.
- The apartment is not cleaned during your stay. We ask that you take care of the cleanliness yourself during this time. In front of the house, you will find trash cans for your waste. Please separate it correctly according to the attached instructions. Also, please do not throw tampons and pads in the toilet bowl; there is a small bin in the bathroom for their disposal.
- Coffee grounds and food residues should not be disposed of in the toilet bowl or kitchen drain. Please dispose of them in the bio-waste bin on the kitchen counter.
- For other waste (paper, mixed waste), there are separate bins under the kitchen sink in the cupboard.
- Glass, paper, and packaging can be disposed of at the waste collection site (eco island) in the village.
- An ironing board, iron, clothes hanger and hooks are available in the hallway. Please dry your laundry on the terrace as there is more space.
- Use of the infrared sauna (carbon heaters) is free. When using the sauna, please use one floor towel for sitting and another for your feet (two floor towels are provided and included in the rental). While using the sauna, you can listen to the radio (FM), connect to Bluetooth, or use your own USB stick with loaded songs. Please switch off the sauna after use.
- We are not responsible for guests' injuries (such as possible falls, cuts, burns, etc.).
- For safety reasons, it is forbidden to lean out of the windows. Windows may only be used to ventilate the premises. Window sills may not be used for sitting, and it is also prohibited to throw objects and waste out of the window.
- Mosquito nets are installed on the windows. Use them sensibly and only during mosquito season.
- The guest is responsible for damages caused through his fault, through the fault of visitors or those for whom he is responsible. For intentional damage or removal of items, we will forfeit your deposit and additionally charge the costs associated with your action. A list of all inventory in the house is provided on the bulletin board. After the end of the stay, an inventory check and damage assessment are conducted first. If it is found that the guest has caused damage, charges will apply. If possible, damages are also documented with photographs.
- Smoking is not allowed in the room, it's allowed on the balcony and terrace. Please do not throw the cigarette butts on the floor; instead, use the ashtray provided on the balcony and terrace.
- Weapons, drugs and other dangerous or flammable objects are not allowed in the apartments. The entry of additional devices, equipment or machines is only permitted with special approval from the host.
- There is one free parking space in front of the house. An additional parking space can be arranged by agreement. Parking in front of the house is at your own risk.
- Pets are unfortunately not allowed in our house.

Fire Order and Supervision of House Rules

- When you arrive at the house, familiarize yourself with the fire order, which is posted in the hallway directly from the main door and in the room on the first floor to the right of the bedroom door, and with the arrangement of fire extinguishers.

- Use fire extinguishers in accordance with the instructions. Misuse is charged.
 - If you cannot extinguish the fire yourself, immediately call the fire department at 112 and leave the house. If the route is blocked due to the fire, stay in the room, seal any gaps by the door with wet towels and draw attention to yourself if the window is open.
 - Please be careful when cooking. Before leaving the premises, always ensure that the hob, oven, and other electrical appliances are turned off.
 - The use of a barbecue is currently not allowed.
 - The introduction of flammable and explosive substances or substances with an unpleasant smell into the house is strictly prohibited.
 - In the event of a fire alarm being deliberately set off without cause, or triggered by smoking, cooking, etc. in areas where this is prohibited, the perpetrator shall cover the costs of firefighting intervention.
 - Supervision of compliance with house rules is performed by the owner and manager of the building. The aforementioned has the right to check compliance with the house rules at any time without the permission of the guests, if there is good reason to suspect that the house rules are not being followed.
- In case of violation of the house rules, the following measures can be taken against the violator: confiscation of your deposit, a call to the police, a ban on entering the apartment, temporary confiscation of prohibited items, removal from the apartment premises, initiation of procedures for determining liability, and a request for compensation for damages and loss of income due to the damage caused.
- The amount of damage is determined by the host based on the actual costs. If the guest does not agree with this, the damage will be established through the regular legal process.

Additional instructions

- The apartment has a built-in air conditioner that can be used for both cooling and heating. Turn on the device with the remote control, which is located on the right side of the bracket next to each indoor air conditioner. There is one air conditioner on each floor.
- Additional heating with an electric radiator is available in the bathroom.
- Free WiFi is provided in the house. The password is written on the bulletin board in the hallway.
- During your stay, protect our natural environment and use water and electricity rationally.
- The electrical voltage in the house is 220 V.
- Please notify the owner immediately of malfunctions or service complaints.
- Instructions on the use of electrical appliances are in the house rules book on the bulletin board in the hallway.
- Please clean the appliances and dishes properly after use.

For any additional questions, please contact:

Mobile phone: +386 51 212 320 (owner Matic – only speaks Slovenian)

E-mail address: info@house-maj.si

Contact of the agency for renting out the holiday home:

OptimaPlus Booking (multiple languages spoken)

Mobile phone: +386 31 300 947

E-mail address: info@optimaplusbooking.com

IMPORTANT TELEPHONE NUMBERS

Fire brigade and ambulances: 112 (EMERGENCIES)

Police: 113

Health center Brežice: +386 (0) 7 499 14 00

Brežice pharmacy: +386 (0) 7 4994735

You can also visit us on our FB page: <https://www.facebook.com/Deluxe.house.Maj>

Please rate us and write a comment.

We wish you a pleasant stay and hope that you will have a good time in our holiday home Deluxe house Maj!

Read also the subsection Attractions nearby on our website: www.house-maj.si

You are welcome to write complaints and compliments in our impression book, which is attached. We also ask that you leave a review on the website where you made your reservation.

Kind regards!

Matic Medja